

CITIZENS PROPERTY INSURANCE CORPORATION
2101 MARYLAND CIRCLE
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FOR IMMEDIATE RELEASE
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Citizens Begins taking claims in Big Pine Key on Wednesday

TALLAHASSEE, FL – Citizens Property Insurance Corporation representatives will begin processing claims in Big Pine Key on Wednesday as Citizens increases its Hurricane Irma response throughout the Florida Keys.

Citizens' representatives will be available from 10 a.m. to 5 p.m. on Wednesday and from 9 a.m. to 5 p.m. beginning on Thursday at the following address:

Morgan Insurance Group
31109 Ave. A
Suite #4
Big Pine Key, FL 33043

Citizens will provide in-person service to policyholders who may be cut off from their usual means of communication. Staff can answer questions and help policyholders report a catastrophe claim. They also can issue checks for additional living expenses, if this coverage is available under the policy.

Additional assistance for Keys residents is available at Catastrophe Response Centers at the following locations:

Murray Nelson Government Center
102050 Overseas Hwy
Key Largo, FL 33037
Daily 7 a.m. to 7 p.m.

Marathon City Marina
800 35th Street Ocean
Marathon, FL 33050
Daily 8 a.m. to 7 p.m., curfew permitting

To make your visit more efficient, please bring the following information, if available. Volunteers can assist you in locating this information if you have a Photo ID and insured property address:

- Policy information
- Current contact information

Christopher B. Gardner, Chairman, Orange County • Gary Aubuchon, Lee County
Bette Brown, Monroe County • Blake Capps, Martin County • James Holton, Pinellas County
John McKay, Manatee County • Freddie Schinz, Okaloosa County
Barry Gilway, President/CEO and Executive Director

- Date of loss
- Description and photos of damage (if possible)

Additional information is available on [Citizens website](#).

Citizens representatives also are available 24/7 to handle claims calls at 1.866.411.2742.

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In 2002, the Florida Legislature created Citizens Property Insurance Corporation (Citizens), a not-for-profit alternative insurer, whose public purpose is to provide insurance to, and serve the needs of, property owners who cannot find coverage in the private insurance market.

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